

IMPORTANT SAFETY ADVISORY

August 15, 2006

Dell has identified a potential issue associated with certain batteries sold with Dell Latitude™, Inspiron™, XPS™ and Dell Precision Mobile Workstation™ notebook computers. In cooperation with the U.S. Consumer Product Safety Commission and other regulatory agencies, Dell is voluntarily recalling certain Dell-branded batteries with cells manufactured by Sony and offering free replacements for these batteries. Under rare conditions, it is possible for these batteries to overheat, which could pose a risk of fire.

Potentially affected batteries were sold with the following models of Dell notebook computers or provided or sold separately as secondary batteries:

- Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810;
- Inspiron: 6000, 8500, 8600, 9100, 9200, 9300, 500m, 510m, 600m, 6400, E1505, 700m, 710m, 9400, E1705;
- Dell Precision Mobile Workstations: M20, M60, M70 and M90; and
- XPS: XPS, XPS Gen2, XPS M170, and XPS M1710.

In addition, these batteries may have also been provided in response to service calls. The batteries were shipped to customers between April 1, 2004 and July 18, 2006. The words “Dell” and one of the following are printed on the batteries: “Made in Japan” or “Made in China” or “Battery Cell Made in Japan Assembled in China”.

We are notifying you because our records show that you may have received one or more of the notebook computers and/or battery packs affected by this recall. You should immediately discontinue use of the battery. You may continue to use your notebook computer safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power your system until your replacement battery is received.

Please go to www.dellbatteryprogram.com to determine if you have any batteries that are subject to this recall and to order the replacement batteries. Dell will provide a means for you to return the affected batteries for proper disposal. If you have additional questions not covered on the recall website, or cannot access the website, please call Dell toll-free at 1-866-342-0011, Monday through Friday, 8:00 a.m. to 6:00 p.m. Central Time.

Customers also can write to the company at Dell, Attn: Battery Recall, 9701 Metric Blvd., Suite 200, Austin, TX 78758. ***Please note that only the described batteries are subject to this recall and not the notebook computers themselves.***

Dell apologizes for the inconvenience caused by this issue. Shipment of quality products always has been and continues to be our foremost concern. As always, if you have questions or concerns about this or any other subject, please feel free to contact us.

Dell
Attn: Battery Recall
9701 Metric Blvd., Suite 200
Austin, TX 78758
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MEDIA CONTACTS:

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Dell Announces Battery Recall

ROUND ROCK, Texas, Aug. 15, 2006— In cooperation with the U. S. Consumer Product Safety Commission and other regulatory agencies worldwide, Dell is today announcing the voluntary recall of approximately 4.1 million Dell-branded lithium-ion batteries with cells manufactured by Sony. Under rare conditions, it is possible for these batteries to overheat, which could cause a risk of fire.

The recalled batteries were sold with the following Dell notebook computers: Dell Latitude™ D410, D500, D505, D510, D520, D600, D610, D620, D800, D810; Inspiron™ 6000, 8500, 8600, 9100, 9200, 9300, 500m, 510m, 600m, 6400, E1505, 700m, 710m, 9400, E1705; and Dell Precision™ M20, M60, M70 and M90 mobile workstations; and XPS™, XPS Gen2, XPS M170 and XPS M1710. The batteries were also sold separately, including in response to service calls. “Dell” and one of the following are printed on the batteries: “Made in Japan” or “Made in China” or “Battery Cell Made in Japan Assembled in China.” The identification number for each battery appears on a white sticker. Customers should have this number available when they contact Dell to determine if their battery is part of the recall.

Dell sold or provided these batteries with the notebook computers, as part of a service replacement, and as individual units from April 1, 2004, through July 18, 2006.

The computers with these batteries sold for between \$500 and \$2,850 (US) and individual batteries sold for between \$60 and \$180 (US).

Customers should contact Dell immediately to determine if their notebook computer battery is part of this recall. To contact Dell, go to the firm's Web site at www.dellbatteryprogram.com or call toll-free at 1-866-342-0011, Monday through Friday, 8 a.m. to 5 p.m. Central Time. Customers may continue to use the notebook computers safely by turning the system off, ejecting the battery, and using the AC adapter and power cord to power the system until the replacement battery is received. Customers can also write to: Dell Inc., Attn: Battery Recall, 9701 Metric Blvd., Austin, Texas 78758.

Dell does not expect this recall to have a material adverse effect on its results of operations, financial position or cash flows.

About Dell

Dell Inc. (NASDAQ:[DELL](#) - [News](#)) listens to customers and delivers innovative technology and services they trust and value. Uniquely enabled by its direct business model, Dell sells more systems globally than any computer company, placing it No. 25 on the Fortune 500. Company revenue for the past four quarters was \$56.7 billion. For more information, visit <http://www.dell.com>. To get Dell news direct, visit <http://www.dell.com/RSS>.

Special Note

Statements in this press release that relate to future results and events (including statements about Dell's anticipated financial results) are forward-looking statements based on Dell's current expectations. Actual results in future periods could differ materially from those projected in these forward-looking statements because of a number

of risks and uncertainties, including: general economic, business and industry conditions; the level and intensity of competition in the technology industry and the pricing pressures that have resulted; local economic and labor conditions, political instability, unexpected regulatory changes, trade protection measures, tax laws and fluctuations in foreign currency exchange rates; the ability to accurately predict product, customer and geographic sales mix; the ability to timely and effectively manage periodic product transitions; reliance on third-party suppliers for product components, including dependence on several single-source supplier relationships; the ability to effectively manage operating costs; the failure to attract and retain qualified personnel; the level of demand for the products and services Dell offers; the ability to manage inventory levels to minimize excess inventory, declining inventory values and obsolescence; and the effect of armed hostilities, terrorism, natural disasters and public health issues on the economy generally, on the level of demand for Dell's products and services and on Dell's ability to manage its supply and delivery logistics in such an environment. Additional discussion of these and other factors affecting Dell's business and prospects is contained in Dell's periodic filings with the Securities and Exchange Commission.

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