

How To Configure Your Computer For The Internet In The Averett Apartments

** Your Computer may already have these settings automatically or by default. Before following the setup guide, Check and see if you can connect to the Internet before continuing.

The following list describes the correct TCP/IP settings for the Averett Apartments:

- IP address is set to **Obtain an IP address automatically**
- WINS Configuration is set to **Use DHCP for WINS resolution**
- If any Gateways are installed remove them by clicking on them and pressing the Remove button
- DNS Configuration is set to **Disable DNS –or- Obtain DNS server address automatically**, depending on your version of windows.

In order to change these settings you must follow the correct steps for your version of Windows. **Before attempting this setup, you must have an Ethernet card installed.**

For Windows 95/98/ME:

1. Right Click on the **Network Neighborhood** icon and select properties.
2. Select the **TCP/IP settings** for the Ethernet card currently installed on your computer and click on the Properties button.
3. Make sure all of the TCP/IP properties match the settings that are written at the top of this page and the click OK.
4. Click OK on the Network Properties screen and click Yes to restart.

For Windows 2000:

1. Right Click on the **Network Neighborhood** icon and select properties.
2. Right Click on the **Local Area Connection** icon and select properties.
3. Make sure that **Internet Protocol (TCP/IP)** is checked and then highlight it and press the Properties Button.
4. Make sure that the options **Obtain an IP address automatically** and **Obtain DNS server address automatically** are selected, if they are not select them.
5. Click OK on the TCP/IP Properties box and on the Local Area Connections Properties Box.
6. Restart your machine.

For Windows XP:

1. Right Click on **My Network Places** icon and select properties.
2. Right Click on the **Local Area Connection** icon and select properties.
3. Make sure that **Internet Protocol (TCP/IP)** is checked and then highlight it and press the Properties Button.
4. Make sure that the options **Obtain an IP address automatically** and **Obtain DNS server address automatically** are selected, if they are not select them.
5. Click OK on the TCP/IP Properties box and on the Local Area Connections Properties Box.
6. Restart your machine.

Still Experiencing Problems?

- Go to the toolbar of Internet Explorer and click on **Tools** and select **Internet Options**. Select the tab that says **Connections** and press the button **LAN Settings**. Make sure that the only option checked is **Automatically detect settings**.
- Make sure your Ethernet cable is plugged in the data jack securely. The cable should be a CAT5e Ethernet Cable (we do not suggest CAT6) and not a phone cord.
- Right Click on **My Computer** and select properties. Go to the device manager (hardware tab) and make sure there is not a red **X** or a yellow **!** (exclamation point) over your Ethernet adapter.
- Make sure that **Local Area Connection** is enabled.
- Remove any **Spyware** or **Adware** that is on your machine in the ad/remove programs list. Programs such as GAIM, Gator (packaged with Date Manager and Precision Time), New Dot Net, Save Now, Offer Companion, N-Case, Common Name, My Search Bar, Hot Bar, etc.
- Run Ad-aware software with updated resource list. The program can be found at <http://www.lavasoftusa.com/support/download/> .

** If you still need assistance, call the Computer Center at Ext. 5720.